

INTERNAL CAPABILITY

SOFT SKILLS

- COMMUNICATION
- LEADERSHIP MGMT
- TRAIN THE TRAINER

NON STAT SUBJECT

- BUDGET
- FIR
- ILT

STATISTICAL + METHOD

70% : 20 : 10

ON THE JOB OJT

INFORMAL

- SOCIAL NET
- READING
- INTERACT
- MENT

FORMAL

- F2F
- E-LEARN

EXTERNAL CAPABILITY

- INTERNATIONAL
- USERS / CLIENTS

E-LEARNING

- DELIVER THEORY
- DEVELOP KNOWLEDGE BASE

KHAN

MOOC

COMPLIANCE

- LEGAL REQ
- ACT
- OHS

90%

F2F

90% E.L