

# Concept, implementation and use of economic tendency surveys

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- Consumer Tendency Surveys
- Aims of Economic Tendency Surveys
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- Questionnaire
- Sampling
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# Economic tendency surveys

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# Economic Tendency Surveys

Economic Tendency Surveys (ETS) gather qualitative information about assessments and expectations of businesses and consumers. Often results are used to calculate so called confidence indicators.

Economic Tendency Surveys (ETS) can be separated into Business Tendency Surveys (BTS) and Consumer Tendency Surveys (CTS).

## Some typical questions

Our production in the next three months will  
increase/ remain unchanged/ decrease

We assess our backlog of orders as  
above normal/ normal/ below normal

How do you expect the general economic situation in the country to  
change over the next 12 months?  
get a lot better/ get a little better/ stay the same/ get a little worse/ get  
a lot worse

# Why Business Surveys?

Businesses are central to a country's economy in terms of both economic growth and maintaining the nation's infrastructure. Because of their importance, data from businesses are needed for national, regional, local, and individual business monitoring, and policymaking and decisionmaking, as well as decisionmaking for individual members of society.

# Why Business Tendency Surveys?

A vibrant private sector is crucial for the success of an economy. Businesses employ people and make investments. It is important to understand which factors are hindering businesses in their activity. A rich and appropriate information source are the businesses themselves. With the help of perception surveys the views of the business community are systematically observed and made measurable. The main bottlenecks can be identified and the standardized approach allows to detect improvements in the business climate over time.

# Aims of Business Tendency Surveys

- **Base for business cycle relevant indicators**
- Receive timely signals about general business cycle course
- Change point detection
- Information about assessments of current situation and expectations for the coming months of enterprises, e.g.
  - assessment of stocks
  - expectations about price changes
  - plans about employment
  - capacity utilization



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# Aims of Business Tendency Surveys

The information covered by BTS goes beyond topics which are usually captured by conventional quantitative statistics. Examples include

- assessments (e.g. capacities, stocks)
- plans and expectations
- bottlenecks



# Consumer Tendency Surveys

CTS consist of questions dealing with the individual financial situation of households as well as their perception on the general economic situation in their country.

Hence, they have two main purposes:

- to cover the demand-side of the business cycle
- to assess consumer confidence

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# General consideration

The first measures of consumer confidence were developed by George Katona in the late 1940s as a means to directly incorporate empirical measures of expectations into models of spending and saving behaviour. Katona's now famous dictum was that consumer spending depends on both their 'ability and willingness to buy.' By spending, he meant discretionary purchases; by ability, he meant the current income of consumers; and by willingness, he meant consumers' assessments of their future income prospects. Katona hypothesized that spending would increase when people became optimistic, and precautionary saving would rise when they became pessimistic.

# Aims of Economic Tendency Surveys

ETS includes information about the

- recent past
- current situation
- near future

# Aims of Economic Tendency Surveys

- Economic Tendency Surveys deliver timely information about the development of economic activity. They also deliver information about assessments and plans of business and people.
- They are a valuable and timely supplement of quantitative statistics not a substitute of these.
- They are not used for structural analysis.

# Quantitative data versus qualitative data

- **easier for respondents**
- can be completed quickly
- timely results
- smaller sample size possible
- less data editing and consistency checks
- less seasonal distortion
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# Customers of ETS results

- Respondents
- Enterprises
- Public and Media
- Politics
- Central Banks
- Commercial Banks and financial markets
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# Customers of ETS results

Two broad categories of users according to their needs:

- **'Executives'** (e.g. senior business executives, politicians, senior civil servants responsible for government policy, senior personal in banks and financial institutions and the press and other media)
- **'Analysts'** (e.g. economists and researchers operating in the academia, research institutions and governmental bodies)

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# Financial Times

The screenshot shows the Financial Times website interface. At the top left, there is a 'MENU' icon and a 'SEARCH' icon. The main header reads 'FINANCIAL TIMES'. Below the header is a navigation bar with links: 'HOME', 'WORLD', 'US', 'COMPANIES', 'MARKETS', 'OPINION', 'WORK & CAREERS', and 'LIFE & ARTS'. The main content area features a news article with the headline 'Consumer confidence plummets after Brexit vote' and a sub-headline 'Scale and speed of fall reinforces case for BoE rate cut next week'. The article is categorized under 'Brexit' with a 'Following' indicator. The main image is a blurred Union Jack flag with the Big Ben clock tower in the center. A small copyright notice '© EPA' is visible at the bottom left of the image.

# Financial Times

## CONFIDENCE

### The pollsters

Consumer and business confidence indicators are usually correlated with the ups and downs of the UK economy. YouGov and the Centre for Economics and Business Research say their surveys suggest a "significant shock".

This began before the EU referendum date and results were reported separately before and after the vote. Consumer confidence in the UK economy fell from 111.9 points early in June to 104.3 after the vote, the lowest level of this indicator since May 2013. But it remains well above the levels seen before the last recession, when it slumped below 70.

Although most companies were still optimistic about their own prospects, the proportion with a gloomy outlook rose from 16 per cent before the referendum to 26 per cent after it.



*Signal for growth: Poor*



# Financial Times

August 14, 2014 5:04 pm

## Russian shadow unsettles German business confidence

By Stefan Wagstyl and Chris Bryant in Berlin



# Financial Times

August 4, 2014 12:02 am

## UK business confidence dips for first time in two years

By Brian Groom, Business and Employment Editor

**FT**.com  
FINANCIAL TIMES

Any questions? Ask Customer Services

# Financial Times

July 30, 2014 11:59 pm

## UK consumer confidence falls for first time in six months

By Emily Cadman

**FT**.com  
FINANCIAL TIMES

Any

# Financial Times

Last updated: July 1, 2014 5:07 am

## Japan's Tankan business survey falls after consumption tax rise

By Ben McLannahan in Tokyo



Any questions?

# The Economist

The Economist Intelligence Unit

Country Industry Risk

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## Hong Kong

Summary Politics Economy Risk

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January 26th 2012

### Poor business confidence points to challenges ahead

# The Economist

The Economist Intelligence Unit

Country Industry Risk Special rep

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## Cabo Verde

Summary Politics **Economy**

Displaying update 1 of 1 updates

August 12th 2014 [Print](#)

### Business confidence falls to ten-year low

# The Wall Street Journal

THE WALL STREET JOURNAL. ☰

CHFI

TOP STORIES IN WSJ 1 of 12

Autopsy Finds Six Shots Struck Teen

2 of 12

Federal Authorities Wade Deeper Into Te...

Missouri Gov Deploys Natic Guar...

ECONOMY

## Euro-Zone Consumer Confidence Keeps Climbing

Sentiment at Strongest Level Since Before Financial Crisis

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TOP STORIES IN WSJ

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## ECONOMY

# South Africa Business Confidence Falls to 15-Year Low

Strikes Have Been a Drag on Economic Growth



The screenshot shows the top section of the Reuters website. At the top left is the Reuters logo, a stylized globe icon, followed by the word "REUTERS" in a bold, sans-serif font. To the right of the logo is a dropdown menu labeled "EDITION: U.S.". Further right are links for "SIGN IN" and "REGISTER", and social media icons for Twitter, Facebook, and LinkedIn. Below this is a horizontal navigation bar with the following categories: HOME, BUSINESS, MARKETS, WORLD, POLITICS, TECH, OPINION, BREAKINGVIEWS, MONEY, LIFE, and PICTURE. Below the navigation bar is a "REUTERS VIDEO" section with an orange background. It features a play button icon and the text "The Latest in Business, Finance & Technology News". To the right of the text is a collage of various news images, including a person in a "SUPPORT THAILAND" hat, a person in a "boxor" hat, and a person in a "86 12" hat.

Economy | Tue Apr 28, 2015 7:01pm EDT

## UK consumer confidence falls as election nears -YouGov/Cebr

LONDON, APRIL 29

Markets | Fri Apr 24, 2015 3:00am EDT

Related: CURRENCIES, MARKETS

## Euro rises to two-week high ahead of German IFO survey

LONDON, APRIL 24

# Users of ETS

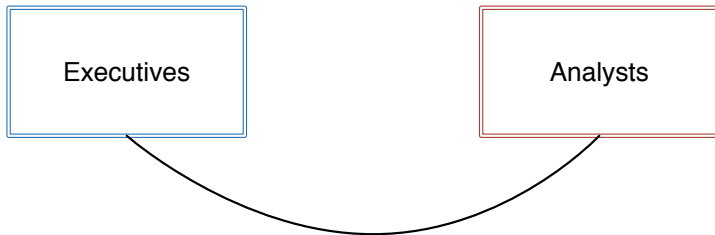
## Users of economic tendency surveys

Executives

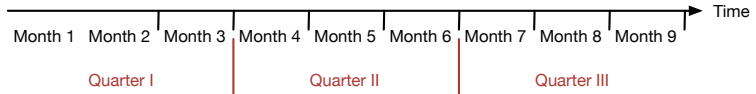
Analysts

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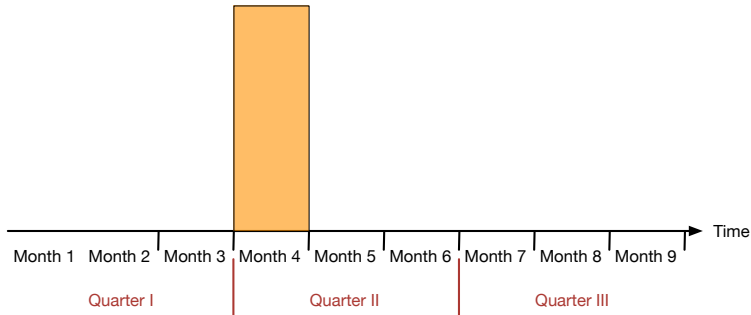
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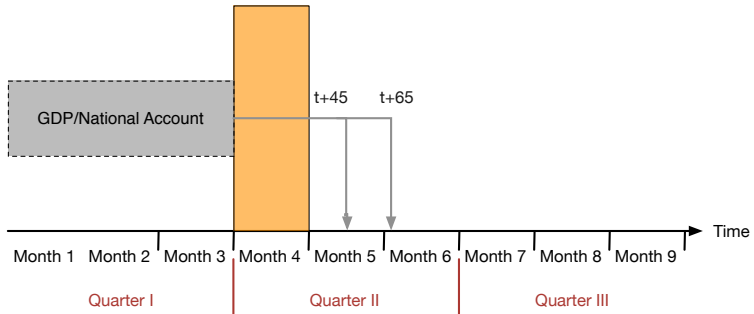
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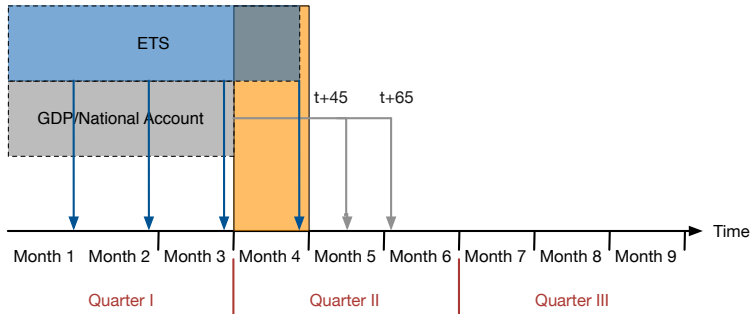
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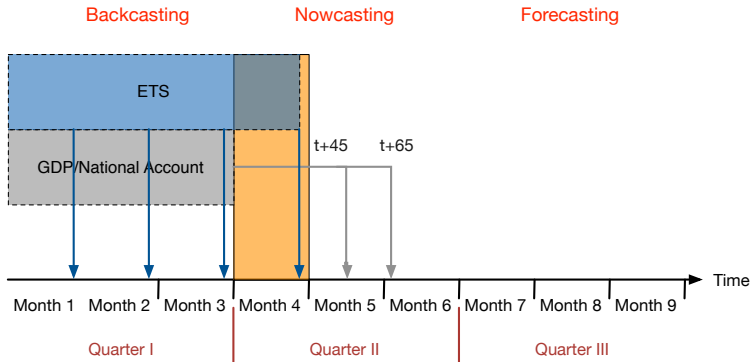


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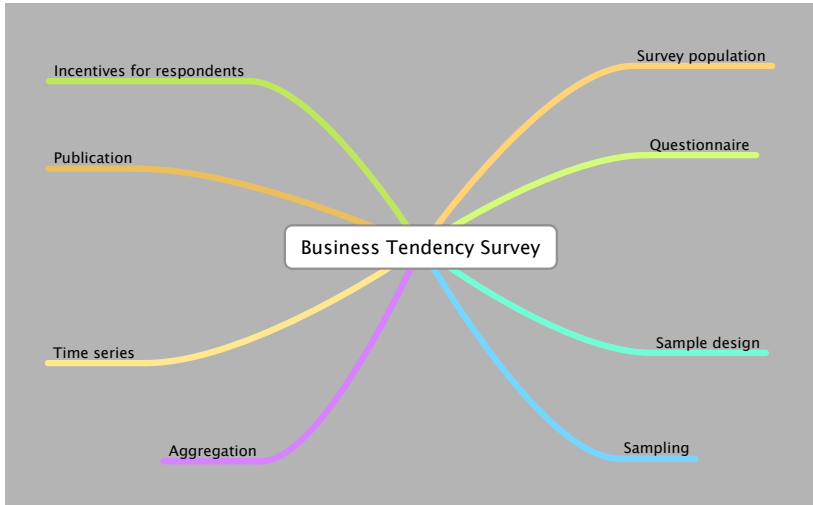
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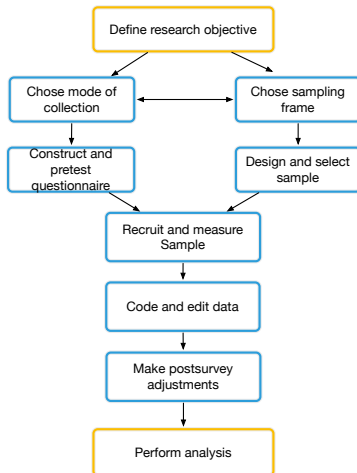
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# Aspects of conducting BTS



## Lifecycle from a process perspective(Groves et al.)



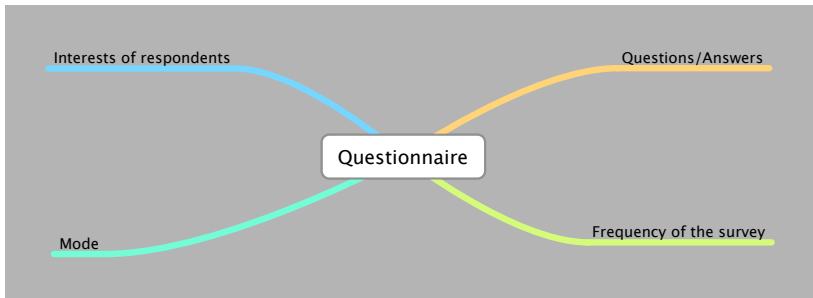
# Aspects regarding the selection of the population



## Range of KOF Business Tendency Surveys

Sector	Frequency (today)	Introduction
Manufacturing	monthly	1955
Retail Trade	monthly	1973
Wholesale Trade	quarterly	1977
Hotel and Restaurants	quarterly	1988
Construction	monthly	1994
Architects and Engineers	monthly	1996
Banks	monthly	2000
Insurances	monthly	2001
Other Services	quarterly	2006
Investment Survey	biannual	1970

# Aspects of the Questionnaire



## Questions: General remarks

Questions should consider topics which:

- **measure an early stage of production/activity (e.g. new orders, order books, demand);**
- respond rapidly to changes in economic activity (e.g. stocks);
- measure expectations or are sensitive to expectations (e.g. production plans, employment plans, business climate).

The variables should not only be relevant from a theoretical point of view but also in the view of managers and enterprises.



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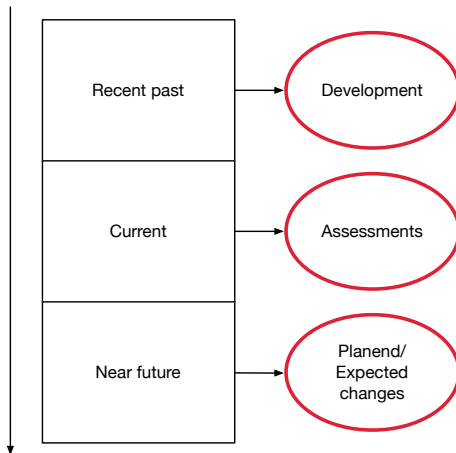
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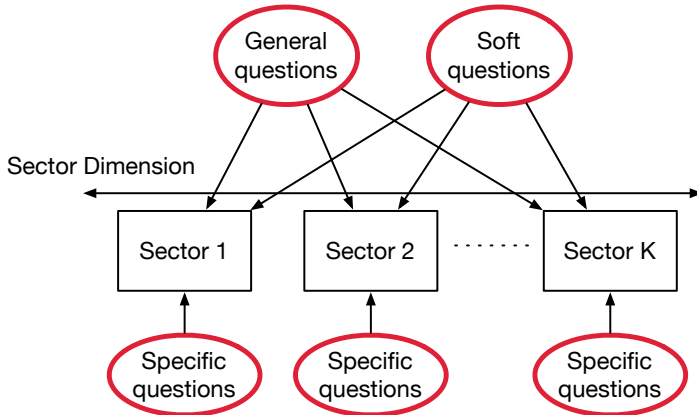
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## Questions: General remarks

Time Dimension



## Questions: General remarks



# Questions: General remarks

		<b>Manufacturing</b>	<b>Examples</b>
<b>Soft questions</b>	<b>Recent past</b>	Business activity/situation	How has your business situation developed over the past three months? It has improved/remained unchanged/deteriorated
	<b>Current</b>	Business situation	How do you assess your current business situation? It is good/satisfactory/poor
	<b>Near future</b>	Business activity/situation	How do you expect your business situation to develop over the next 3 (6) months? It will improve/remains unchanged/deteriorate
<b>General questions</b>	<b>Recent past</b>	Firm's employment	How has your firm's total employment changed over the past three months? It has increased/remained
	<b>Current</b>	Firm's employment	How do you currently assess your firm's total employment? It is too large/adequate/too low
	<b>Near future</b>	<b>Firm's employment</b>	How do you expect your firm's total employment to change over the next three months? It will increase/remain unchanged/decrease
<b>Specific questions</b>	<b>Recent past</b>	<b>Production</b> , order books, stock of finished products	How has your firm's stock of finished products changed over the past three months? It has increased/remained unchanged/decreased
	<b>Current</b>	<b>Total order books, export order books, stock of finished products</b>	How do you currently assess your firm's stock of finished products? It is too large/adequate/too low
	<b>Near future</b>	<b>Production, selling prices</b>	How do you expect your production to develop over the next 3 months? It will increase/remains unchanged/decrease

# Questions: General remarks

		Construction	Retail	Financial Services	Other Services
Soft questions	Recent past	Business activity/situation	Business activity/situation	Business activity/situation	Business activity/situation
	Current	Business situation	Business situation	Business situation	Business situation
	Near future	Business activity/situation	<b>Business activity/situation</b>	Business activity/situation	Business activity/situation
General questions	Recent past	Firm's employment	Firm's employment	<b>Firm's employment</b>	<b>Firm's employment</b>
	Current	Firm's employment	Firm's employment	Firm's employment	Firm's employment
	Near future	<b>Firm's employment</b>	<b>Firm's employment</b>	<b>Firm's employment</b>	<b>Firm's employment</b>
Specific questions	Recent past	Order books, production	Turnover	<b>Demand</b>	<b>Demand</b>
	Current	<b>Factors limiting production, order books</b>	<b>Stock of goods</b>		
	Near future	Selling prices, production	<b>Orders placed with suppliers, selling prices, turnover</b>	<b>Demand</b>	<b>Demand, selling prices</b>

## Questions: General remarks

		<b>Wholesale</b>	<b>Agriculture</b>
<b>Soft questions</b>	<b>Recent past</b>	Business activity/situation	Business activity/situation
	<b>Current</b>	Business situation	Business situation
	<b>Near future</b>	Business activity/situation	Business activity/situation
<b>General questions</b>	<b>Recent past</b>	Firm's employment	Firm's employment
	<b>Current</b>	Firm's employment	Firm's employment
	<b>Near future</b>	Firm's employment	Firm's employment
<b>Specific questions</b>	<b>Recent past</b>	Turnover	
	<b>Current</b>	Stock of goods	Factors limiting production, stock of finished products
	<b>Near future</b>	Turnover, selling prices	Selling prices, production

# Questions: General remarks

		Manufacturing	Construction	Retail	Financial Services	Other Services	Wholesale	Agriculture
Specific questions	Recent past	Orders, competitive position			Operating income, operating expenses, profitability, capital			
	Current	Factors limiting production, assessment of production capacities, capacity utilization, months of production assured by current order books, stock of raw material	Months of production assured by current order books, capacity utilization			Factors limiting activity, capacity utilization		
	Near future	Export orders, orders			Operating income, operating expenses, profitability, capital expenditure, competitive position			



# Questions: General remarks

		Manufacturing	Construction	Retail	Financial Services	Other Services	Wholesale	Agriculture
Specific questions	Recent past	Development of fixed investment last year	Development of fixed investment last year	Development of fixed investment last year			Development of fixed investment last year	Development of fixed investment last year
	Current	Planned development of fixed investment this year	Planned development of fixed investment this year	Planned development of fixed investment this year			Planned development of fixed investment this year	Planned development of fixed investment this year
	Near future	Planned development of fixed investment next year	Planned development of fixed investment next year	Planned development of fixed investment next year			Planned development of fixed investment next year	Planned development of fixed investment next year

# Bottleneck questions

Questions regarding constraints

**Demand constraints:**

Insufficient domestic demand; insufficient foreign demand

**Supply constraints:**

Shortage of equipment; insufficient capacity; shortage of (skilled) labour; shortage of raw materials; shortage of capital

**Further topics:**

Quality of infrastructure, legal system, political stability, costs of crime and violence, quality of electricity supply, intellectual property protection, access to foreign currencies for intermediate goods/input purchases etc.

## Further topics:

### Further topics:

Quality of locally produced intermediate goods compared to foreign ones:  
How do assess the quality of locally produced components which could be used in your final product? (very bad, bad, neutral, good, very good)

# Harmonized Questionnaire of the European Union

## 1. THE JOINT HARMONISED EU INDUSTRY SURVEY

### 1.1. Industry survey - Questionnaire

#### *Monthly questions*

**Q1** How has your production developed over the past 3 months? It has...

- + increased
- = remained unchanged
- decreased

**Q2** Do you consider your current overall order books to be...?

- + more than sufficient (above normal)
- = sufficient (normal for the season)
- not sufficient (below normal)

**Q3** Do you consider your current export order books to be...?

- + more than sufficient (above normal)
- = sufficient (normal for the season)

# Harmonized Questionnaire of the European Union

- Q4** Do you consider your current stock of finished products to be...?
- + too large (above normal)
  - = adequate (normal for the season)
  - too small (below normal)
- Q5** How do you expect your production to develop over the next 3 months? It will...
- + increase
  - = remain unchanged
  - decrease
- Q6** How do you expect your selling prices to change over the next 3 months?  
They will...
- + increase
  - = remain unchanged
  - decrease

# Harmonized Questionnaire of the European Union

- Q7** How do you expect your firm's total employment to change over the next 3 months? It will...
- + increase
  - = remain unchanged
  - decrease

# Harmonized Questionnaire of the European Union

## *Quarterly questions (January, April, July and October)*

**Q8** What main factors are currently limiting your production?

- none
- insufficient demand
- shortage of labour force
- shortage of material and/or equipment
- financial constraints
- other factors

**Q9** Considering your current order books and the expected change in demand over the coming months, how do you assess your current production capacity?  
The current production capacity is....

- + more than sufficient
- = sufficient
- not sufficient

**Q10** How many months of production are assured by your current overall order books?  
Our production is assured for   months

# Harmonized Questionnaire of the European Union

**Q11** How have your orders developed over the past 3 months?  
They have...

- + increased
- = remained unchanged
- decreased

**Q12** How do you expect your export orders to develop over the next 3 months?  
They will...

- + - increase
- = - remain unchanged
- - decrease

**Q13** At what capacity is your company currently operating (as a percentage of full capacity)?

The company is currently operating at . % of full capacity.



# Harmonized Questionnaire of the European Union

- Q14** How has your competitive position on the domestic market developed over the past 3 months? It has...
- + improved
  - = remained unchanged
  - deteriorated
- Q15** How has your competitive position on foreign markets inside the EU developed over the past 3 months? It has...
- + improved
  - = remained unchanged
  - deteriorated
- Q16** How has your competitive position on foreign markets outside the EU developed over the past 3 months? It has...
- + improved
  - = remained unchanged
  - deteriorated

# Harmonized Questionnaire of the European Union

## 5. THE JOINT HARMONISED EU CONSTRUCTION SURVEY

### 5.1. Construction survey - Questionnaire

#### *Monthly questions*

**Q1** How has your building activity developed over the past 3 months? It has...

- + increased
- = remain unchanged
- decreased

**Q2** What main factors are currently limiting your building activity?

- none
- insufficient demand
- weather conditions
- shortage of labour force
- shortage of material and/or equipment
- financial constraints
- other factors

# Harmonized Questionnaire of the European Union

**Q3** Do you consider your current overall order books to be...?

- + more than sufficient (above normal)
- = sufficient (normal for the season)
- not sufficient (below normal)

**Q4** How do you expect your firm's total employment to change over the next 3 months?  
It will...

- + increase
- = remain unchanged
- decrease

**Q5** How do you expect the prices you charge to change over the next 3 months?  
They will...

- + increase
- = remain unchanged
- decrease

# Harmonized Questionnaire of the European Union

## *Quarterly question (January, April, July and October)*

**Q6** Assuming normal working hours, about how many months' work is accounted for by the work in hand and the work already contracted for?

Number of months:

# Harmonized Questionnaire of the European Union

## 4. THE JOINT HARMONISED EU RETAIL TRADE SURVEY

### 4.1. Retail trade survey - Questionnaire

#### *Monthly questions*

**Q1** How has (have) your business activity (sales) developed over the past 3 months?  
It has... (They have...)

- + improved (increased)
- = remained unchanged
- deteriorated (decreased)

**Q2** Do you consider the volume of stock you currently hold to be...?

- + too large (above normal)
- = adequate (normal for the season)
- too small (below normal)

**Q3** How do you expect your orders placed with suppliers to change over the next 3 months? They will...

- + increase
- = remain unchanged

# Harmonized Questionnaire of the European Union

- Q4** How do you expect your business activity (sales) to change over the next 3 months?  
It (They) will...
- + improve (increase)
  - = remain unchanged
  - deteriorate (decrease)
- Q5** How do you expect your firm's total employment to change over the next 3 months?  
It will...
- + increase
  - = remain unchanged
  - decrease
- Q6** How do you expect the prices you charge to change over the next 3 months?  
They will...
- + increase
  - = remain unchanged
  - decrease

# Harmonized Questionnaire of the European Union

## 2. THE JOINT HARMONISED EU SERVICES SURVEY

### 2.1. Services survey - Questionnaire

#### *Monthly questions*

- Q1** How has your business situation developed over the past 3 months? It has...
- + improved
  - = remained unchanged
  - deteriorated
- Q2** How has demand (turnover) for your company's services changed over the past 3 months? It has...
- + increased
  - = remained unchanged
  - decreased
- Q3** How do you expect the demand (turnover) for your company's services to change over the next 3 months? It will...
- + increase
  - = remain unchanged

# Harmonized Questionnaire of the European Union

- Q4** How has your firm's total employment changed over the past 3 months? It has...
- + increased
  - = remained unchanged
  - decreased
- Q5** How do you expect your firm's total employment to change over the next 3 months?  
It will...
- + increase
  - = remain unchanged
  - decrease
- Q6** How do you expect the prices you charge to change over the next 3 months?  
They will...
- + increase
  - = remain unchanged
  - decrease



# Harmonized Questionnaire of the European Union

## *Quarterly question (January, April, July and October)*

**Q7** What main factors are currently limiting your business?

- none
- insufficient demand
- shortage of labour force
- shortage of space and/or equipment
- financial constraints
- other factors

# Harmonized Questionnaire of the European Union

## 7. THE EU FINANCIAL SERVICES SURVEY

### 7.1. Financial services sector survey - Questionnaire

#### *Monthly questions*

**Q1** How has your business situation developed over the past 3 months? It has...

- + improved
- = remained unchanged
- deteriorated

**Q2** How has demand (turnover) for your company's services changed over the past 3 months? It has...

- + increased
- = remained unchanged
- decreased

**Q3** How do you expect the demand (turnover) for your company's services to change over the next 3 months? It will...

- + increase
- = remain unchanged
- decrease

# Harmonized Questionnaire of the European Union

**Q4** How has your firm's total employment changed over the past 3 months? It has...

- + increased
- = remained unchanged
- decreased

**Q5** How do you expect your firm's total employment to change over the next 3 months?  
It will...

- + increase
- = remain unchanged
- decrease

# Harmonized Questionnaire of the European Union

## *Quarterly questions (January, April, July and October)*

**Q10** How has your operating income developed over the last 3 months? It has...

- + increased
- = remained unchanged
- decreased

# Harmonized Questionnaire of the European Union

**Q20** How do you expect your operating income to develop over the next 3 months?  
It will...

- + increase
- = remain unchanged
- decrease

**Q30** How have your operating expenses developed over the last 3 months? They have...

- + increased
- = remained unchanged
- decreased

**Q40** How do you expect your operating expenses to develop over the next 3 months?  
They will...

- + increase
- = remain unchanged
- decrease

# Harmonized Questionnaire of the European Union

**Q50** How has the profitability of your company developed over the last 3 months? It has...

- + increased
- = remained unchanged
- decreased

**Q60** How do you expect the profitability of your company to develop over the next 3 months? It will...

- + improve
- = remain unchanged
- deteriorate

**Q70** How has your capital expenditure developed over the last 3 months? It has...

- + increased
- = remained unchanged
- decreased

# Harmonized Questionnaire of the European Union

- Q80** How do you expect your capital expenditure to develop over the next 3 months?  
It will...
- + increase
  - = remain unchanged
  - decrease

# Harmonized Questionnaire of the European Union

How has the competitive position of your company developed over the past 3 months?  
It has...

- |            |                      |  |
|------------|----------------------|--|
| <b>Q90</b> | Total                | + improved / = remained unchanged / - deteriorated |
| <b>Q91</b> | In your country      | + improved / = remained unchanged / - deteriorated |
| <b>Q92</b> | Within the euro area | + improved / = remained unchanged / - deteriorated |
| <b>Q93</b> | Within the EU        | + improved / = remained unchanged / - deteriorated |
| <b>Q94</b> | Outside the EU       | + improved / = remained unchanged / - deteriorated |

How do you expect the competitive position of your company to develop over the next 3 months? It will...

- |             |                      |  |
|-------------|----------------------|--|
| <b>Q100</b> | Total                | + improve / = remain unchanged / - deteriorate |
| <b>Q101</b> | In your country      | + improve / = remain unchanged / - deteriorate |
| <b>Q102</b> | Within the euro area | + improve / = remain unchanged / - deteriorate |
| <b>Q103</b> | Within the EU        | + improve / = remain unchanged / - deteriorate |
| <b>Q104</b> | Outside the EU       | + improve / = remain unchanged / - deteriorate |



# Ifo Business Climate

## Current Situation (CS)

We assess our current business situation for xy as

good

satisfactory

bad



## Expectations for the next 6 months (EX)

Our business situation for XY will be – excluding seasonal fluctuations –

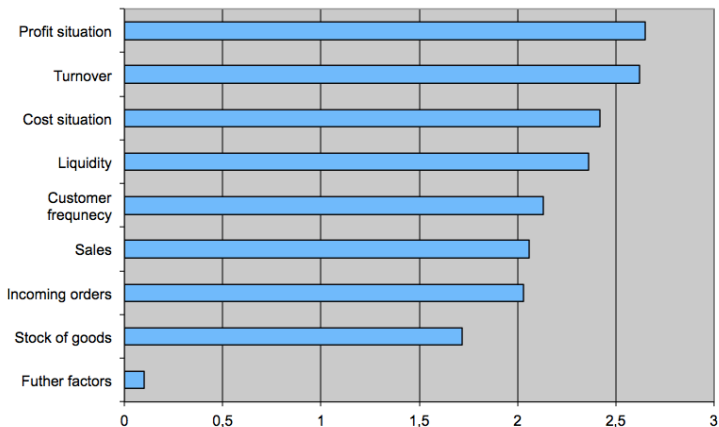
better

about the same

worse



# Business Climate: Factors for assessment of current situation (trade)



## History of the EU harmonised program

The Joint Harmonised EU Programme of Business and Consumer Surveys was launched by the Commission decision of 15 November 1961. The first survey was the harmonised business survey in the manufacturing industry conducted in 1962. Since then, the sector coverage of the programme has widened considerably. The BCS programme was extended to the construction sector and to investment plans in the manufacturing sector in 1966, to consumers in 1972, to the retail trade in 1984, and to the services sector in 1996. Since 2007, the Commission conducts a survey in the financial services sector at EU and euro-area level.

## History of the EU harmonised program

Meanwhile, the geographical coverage of the programme has been regularly extended to include all Member States as well as the candidate countries. As of May 2016, the programme encompasses the 28 Member States of the European Union and candidate countries.

## EU harmonised program

The harmonised surveys are carried out at national level by partner institutes such as ministries, statistical offices, central banks, research institutes, business associations or private companies. The surveys are conducted according to a common methodology, which consists essentially of harmonised questionnaires and a common timetable.

## EU harmonised program

The principle of harmonisation underlying the Commission's survey programme aims to produce a set of comparable data for all countries. Harmonisation is essential to allow the comparison of business cycles in the different Member States as well as the calculation of meaningful business cycle indices for the euro area and the EU as a whole

- use by all national institutes of the same harmonised questionnaires; and
- conduct of the national surveys, and transmission of the results, according to a common timetable.

## EU harmonised program

Harmonisation does not mean uniformity. The national questionnaires may include additional questions, beyond the harmonised ones. Similarly, the sectoral breakdown in the questionnaires may be more detailed than the one set in the programme. Also, the national partner institutes are free to organise the fieldwork the way that best suits the purpose. While the sample design, the sample size, the survey mode, and other methodological considerations are in principle left to their discretion, these important parameters shall be chosen so as to ensure a high degree of representativeness and a low degree of irregular short-term fluctuations (noise) in the data. A broad and frequently updated sampling frame and a high number of completed questionnaires are considered as key in this respect.

# Questionnaire: Mode

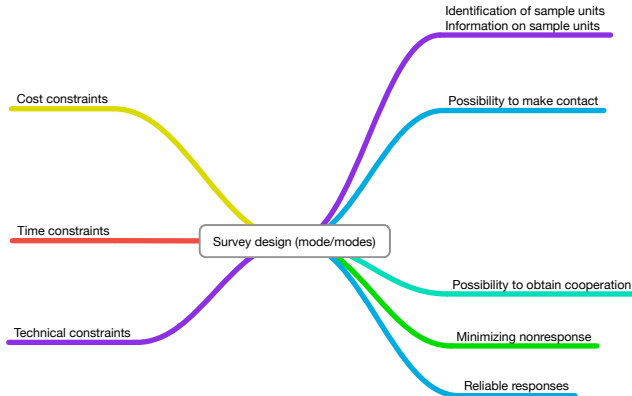
## Modes

- personel interviews
- telephone
- letter
- FAX
- e-mail
- internet

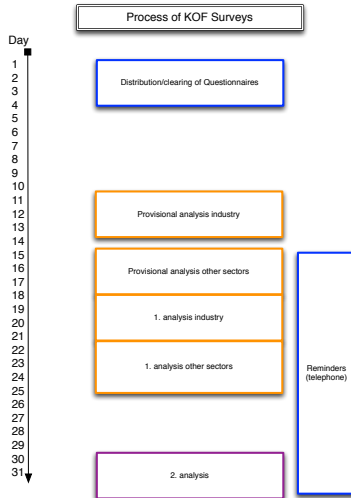
Often multi mode surveys lead to better response rates than single mode surveys.



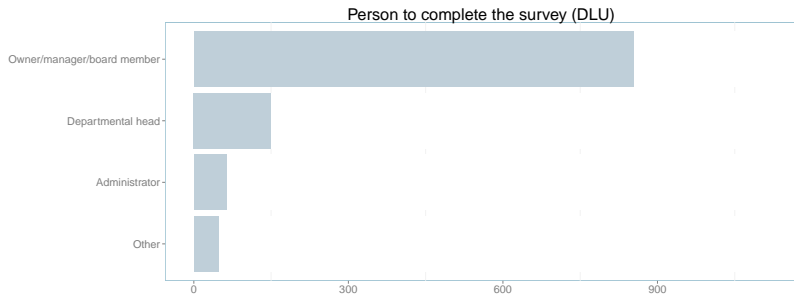
# Questionnaire: Mode



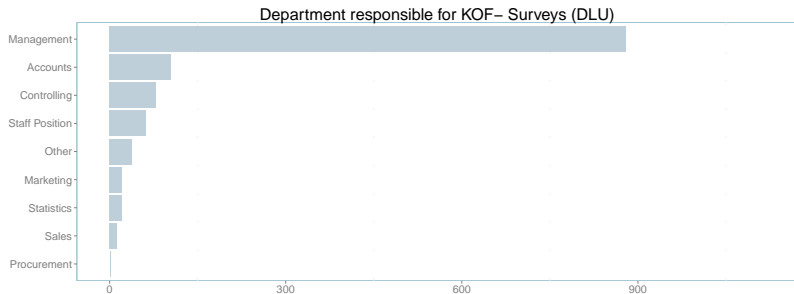
# KOF Survey process



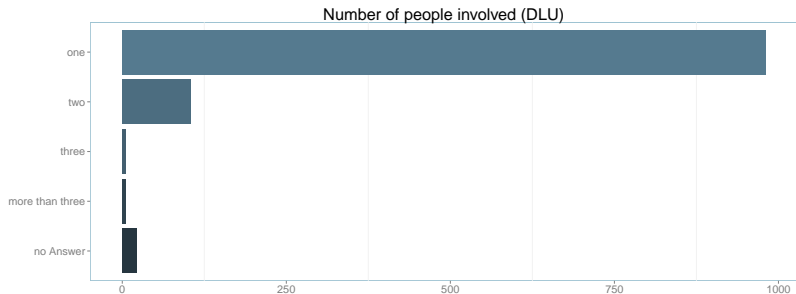
# Experiences regarding respondents and response behaviour (services)



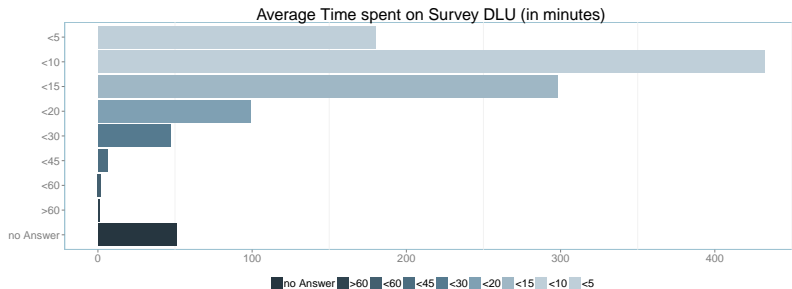
# Experiences regarding respondents and response behaviour (services)



# Experiences regarding respondents and response behaviour (services)



# Experiences regarding respondents and response behaviour (services)

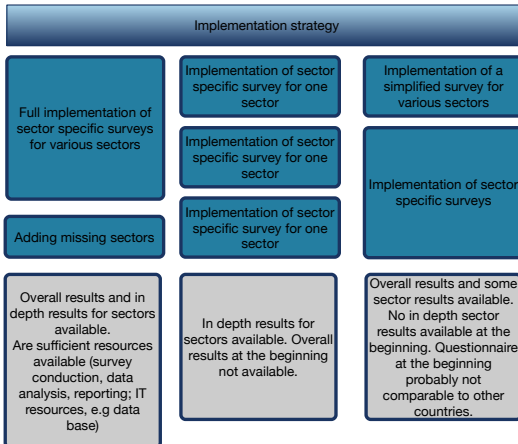


## Questionnaire: Frequency of the survey

The frequency is important for the assessment of the results

- at least quarterly to ensure reliable and timely turning point analysis
- at best monthly

# Implementation strategy





# Units

- **Survey frame: Business register including information about contact details, kind of economic activity, size, etc.**
- Reporting unit: Part of an enterprise for which data are collected
- Sampling unit: Used to select participant (use survey frame)
- Response unit: Units to whom questionnaires are sent

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- **Response unit: Units to whom questionnaires are sent**

# Enterprise

Enterprises might be split regarding location and products:

Enterprise	Location 1	Location 2	Location 3
Product 1	Establishment	Establishment	Establishment
Product 2	Establishment	Establishment	Establishment
Product 3	Establishment	Establishment	Establishment

Establishments are the building blocks of BTS.

# Enterprise

- The establishments in one location sum up to the local unit
- The establishments in one industry sum up to the kind-of-activity unit
- The establishments sum up to the enterprise
- The local units sum up to the enterprise
- The kind-of-activity units sum up to the enterprise

# Enterprise

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# Enterprise

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- The establishments in one industry sum up to the kind-of-activity unit
- The establishments sum up to the enterprise
- The local units sum up to the enterprise
- **The kind-of-activity units sum up to the enterprise**

# Enterprise

Some companies are located at one place and produce one kind of product.

Some companies are more differentiated and cannot give information for their establishments.

Local units provide correct regional information, but might give a misleading picture of the industry structure.

Kind-of-activity units give a correct industrial structure but a wrong regional distribution.

## Some topics regarding sampling frames in business surveys

- Businesses that perform different kinds of activity can be classified by more than one industry code. Normally, however, only the primary code, referring to the main activity, is used for classification purposes.
- The industry code is normally decided by the kind of activity that generates the most value. But sometimes, the activity that leads to the highest turnover or the activity that a majority of the employees are performing is used as an alternative way to select the industry code. However, the most labour-intensive activity does not always generate the most value, nor does the activity that generates most value always generate the highest turnover.

# Sample design

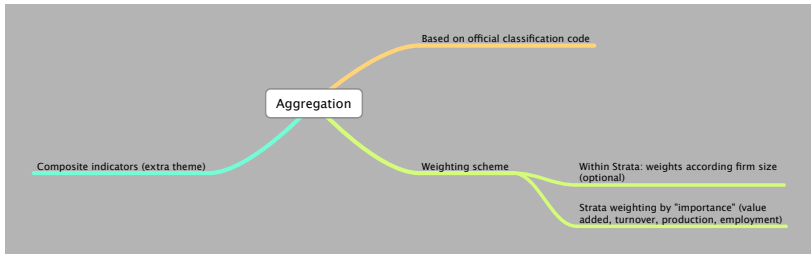
- Judgmental sampling: 'representative' or 'important' units are selected
- Random sample: pure random sample, stratified random sample (branch, size)

BTS are usually panel samples. Often some kind of post-stratification is also used.

## Sample design

Business samples are often random samples, stratified by industry and the number of employees or the size of business' turnover (to classify for business' size). The number of employees is often used when the main focus of the survey is on production, while turnover is preferred when the main focus is on financial output.

# Aggregation: Overview



## Quantification: Balances

1. Calculate percentages of the three response categories.
2. Net-balances: percentage (+) answers minus percentage (-) answers.

$$B = P - N,$$

with B=Balances, P= percentage (+) answers, N=percentage (-) answers.

With more than three categories weights like 1, 0.5, 0, -0.5, -1 can be used.



## Quantification: Balances

Answer	Firm 1	Firm 2	Firm 3	Firm 4	Industry I
Increase	x		x		2
Remain unchanged				x	1
Decrease		x			1
Increase					0.5
Remain unchanged					0.25
Decrease					0.25
Balance					0.25

## Quantification: Diffusion index

Diffusion indices ( $D$ ) are calculated as:

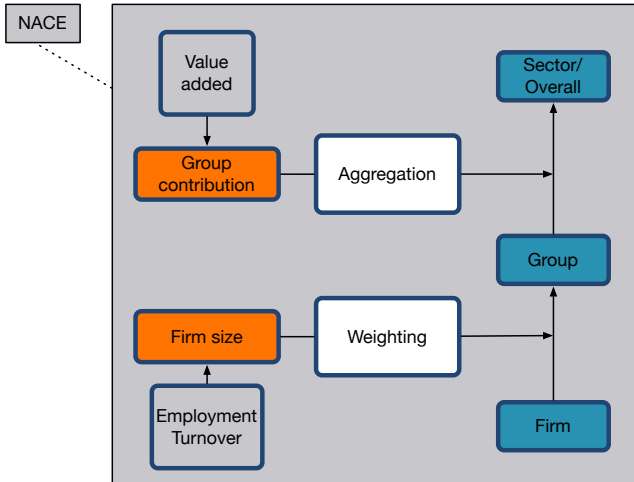
$$D = P + E/2,$$

with  $E$  the percentage of (=) answers.

Balances range from -100 to 100 and diffusion indices from 0 to 100.  
Since  $E = 100 - P - M$  it follows

$$B = 2(D - 50).$$

# Aggregation: Overview



# Weighting

## Weighting in Business Tendency Surveys

Seize weights are often used in BTS, because the importance of answers is assumed to depend on the size of reporting units. The answers from a large firm carry more weight than answers from small firms.

For most quantitative variables in other surveys it is not necessary to use size weights. The reason for this is that these quantitative variables are in themselves a measure of the size of the company. For example variables like turnover, number of employees and volume of production will be higher for large businesses.

## Size weights

Size weights are used in processing qualitative answers because the importance of the answers is assumed to depend on the size of the reporting units. The answers from a large firm carry more weight than answers from a small one.

In practice often number of employees (in trade also sales) is used as size weight. Either the number is contained in the frame or the reporting units have to be asked from time to time.

## Aggregation weights

To aggregate results branches have to be weighted. Weights should depend on the survey variable concerned. For example, questions about production in a given reporting unit ought to be weighted by the relative value of production by that unit in the branch as a whole, questions about employment with the number of persons employed, etc. It would be costly, or even impossible, for most countries to obtain such a set of weights for. Furthermore, practical experience has shown that the balances are not very sensitive to the choice of weighting variables. In practice it is sufficient to use a single variable reflecting the general economic importance of the industries. The variable of choice would normally be value added.

# Aggregation

	Industry 1	Industry 2	Industry 3	Overall
Value added or employment	1500	800	700	3000
Share	0.5	0.267	0.233	1

# Aggregtaion

Firm 1	Firm 2	Firm 3	Firm 4	balance	weight	weighted
1	0	0	1	0.5	0.5	0.25
0	1	-1	0	0	0.267	0
1	0	-1	-1	-0.25	0.233	-0.0583
						0.19



# Composite Indicators

Economic Tendency Survey data are typically considered in a growth cycle or growth rate cycle framework because of their trend free nature. The advantage of composite indicators over the individual component series is that they achieve a better trade-off between responsiveness and stability. Composite indicators can be constructed to have fewer false alarms and fewer missed turning points than its individual components; moreover they tend to have more stable lead-times. Finally, the composites have the capacity to react to various sources of economic fluctuations and at the same time can be resilient to perturbations affecting only one of the components.

# Composite Indicators

- **Soft questions vs. hard questions**
- Selection of indicators
- Aggregation of indicators

# Composite Indicators

- Soft questions vs. hard questions
- **Selection of indicators**
- Aggregation of indicators

# Composite Indicators

- Soft questions vs. hard questions
- Selection of indicators
- **Aggregation of indicators**

# Soft questions: Ifo Business Climate

## Current Situation (CS)

We assess our current business situation for xy as

good

satisfactory

bad



## Expectations for the next 6 months (EX)

Our business situation for XY will be – excluding seasonal fluctuations –

better

about the same

worse



## Hard questions: European Union

### Industrial Confidence

- Assessment of order books
- Assessment of current stock of finished goods
- Production expectations

## Hard questions: European Union

### Service Confidence

- Development of business situation
- Development of demand
- Expected demand

# Hard questions: European Union

## Retail Trade Confidence

- Development of business activity
- Assessment of stock of goods
- Expected business activity



## Hard questions: European Union

### Construction Confidence

- Assessment of order books
- Employment plans

# Hard questions: European Union

## Questions included in CIs

Industry	Services	Construction	Retail Trade	Consumers
order books - currently	business - last 3 months	order books - currently	business activity (sales) - last 3 months	household's fin. position - next 12 months
stock of (finished) products - currently	demand for firm's services - last 3 months	firm's employment - next 3 months	volume of stock - currently	econ. situa- tion in MS - next 12 months
production - next 3 months	demand for firm's services - next 3 months		business activity (sales) - next 3 months	unemploy- ment in MS - next 12 months
				likelihood of saving money - next 12 months

# Hard questions: European Union

## Calculation of the ESI

**components:** 15 balance series of the 5 sectoral CIs

- seasonally adjusted
- standardised

allocating weights per sector:

Industry: 40% ; Services: 30% ; Consumers: 20% ; Construction: 5% ; Retail Trade: 5%

↳ individual INDU question has weight of 13.3% (= 40% / 3 questions)

calculation of arithmetic mean of weighted balances

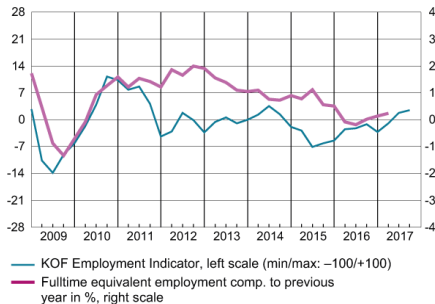
standardisation of the ESI and:

- addition of 100
- multiplication by 10
- values >100 indicate above-average economic sentiment
- 2/3 of observations will be in the interval [90 ; 110] (assuming normality)

# KOF: Employment Indicator

## KOF Employment Indicator and Employment

(Employment according to FSO)

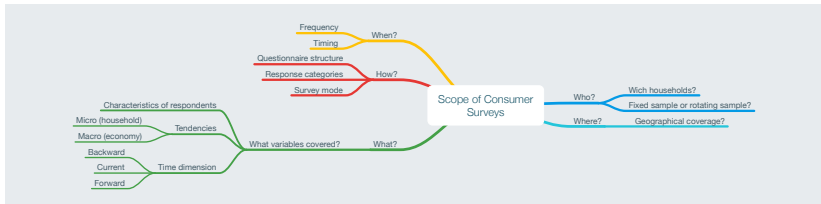


Source: DG ECFIN

# Economic tendency surveys

- 1 Introduction
- 2 Business Tendency Surveys
- 3 Consumer Tendency Surveys**
  - Aspects of conducting CTS
  - Selection of population
  - Questionnaire
  - Sampling
  - Aggregation
  - Composite Indicator
- 4 Time series
- 5 Presentation of results

# Aspects of conducting CTS



# Units

- **Consumer:** The consumer is often intended as a full aged person contributing also in non-monetary terms to the household management
- **Households:** Household is defined as a person living alone or a group of people who live together in the same private dwelling and share expenditures, including the joint provision of the essentials of living.

# Units

- Consumer: The consumer is often intended as a full aged person contributing also in non-monetary terms to the household management
- Households: Household is defined as a person living alone or a group of people who live together in the same private dwelling and share expenditures, including the joint provision of the essentials of living.



# Categories of Variables

## Micro-questions

Focus on households' financial situation, past, current and future. Consumers are also asked if they are likely to make durable consumption expenditures in the present or in the future.

## Macro-questions

Devoted to the perception of the economic situation in the country, such as the evolution of consumer prices and unemployment.

## Characteristics of respondents

Used for weighting or classification purposes. Variables like type of household, income, gender, etc.

## Response scales

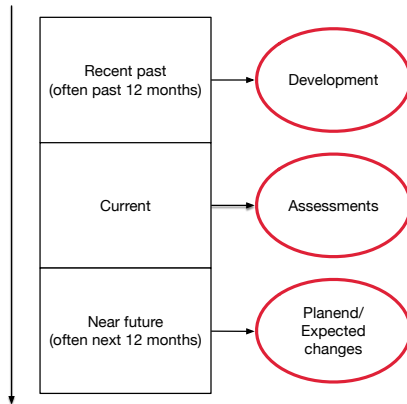
In CTS, questions are generally formulated around a five option scale.  
Typical possible answers are

- A lot better / much more / increase sharply
- A little better / a little more / increase slightly
- The same / about the same / remain the same
- A little worse / a little less / fall slightly
- A lot worse / much less / fall sharply

Questions may also be formulated around a four option scale. In this case, the neutral answer is generally removed from the available options.

# Reference periode

Time Dimension



## Questionnaire: Frequency of the survey

The frequency is important for the assessment of the results

- at least quarterly to ensure reliable and timely turning point analysis
- at best monthly

# Questionnaire: Structural information on respondents

- Name of respondent
- Name of household head
- Address
- Respondent's characteristics
  - Relationship to the household head
  - Age
    - 16-29
    - 30-49
    - 50-64
    - 65+

# Questionnaire: Structural information on respondents

- Respondent's characteristics
  - Sex
    - Male
    - Female
  - Civil status
  - Highest educational attainment
    - Primary
    - Secondary
    - Further education
  - Working status
    - Full time
    - Part time

# Questionnaire: Structural information on respondents

- Respondent's characteristics
  - Primary occupation
    - Self-employed professional
    - Self-employed farmer
    - Skilled manual worker
    - Other worker
    - Other occupation
    - Unemployed
    - Inactive
  - Household characteristics
    - Household size
    - Number of employed persons

# Questionnaire: Structural information on respondents

- Household characteristics
  - Household income
    - 1st quartile
    - 2nd quartile
    - 3rd quartile
    - 4th quartile



# Questionnaire: Harmonized EU program

## Monthly CTS

Subject	Past (last $x$ months)	Current	Future (next $x$ months)
Evolution of household financial situation	x		x
Evolution of the general economic situation in the country	x		x
Evolution of consumer prices	x		x
Evolution of the number of unemployed people			x
Right moment to make major purchases		x	
Evolution of money spent on major purchases			x
Opportunity to save		x	x
Statement best describing the household financial situation		x	

# Questionnaire: Harmonized EU program

## Quarterly CTS

Subject	Past (last $x$ months)	Current	Future (next $x$ months)
Likelihood to buy a car			x
Plans to buy or to build a home			x
Likelihood to spend large sums of money on home improvements or renovations			x

## Questionnaire: Harmonized EU program, monthly

### **Evolution of household financial situation - last 12 months**

How has the financial situation of your household changed over the last 12 months? (It has... (1) got a lot better, (2) got a little better, (3) stayed the same, (4) got a little worse, (5) got a lot worse, (6) don't know)

### **Evolution of household financial situation - next 12 months**

How do you expect the financial situation of your household to change over the next 12 months? (It will...(1) get a lot better, (2) get a little better, (3) stay the same, (4) get a little worse, (5) get a lot worse, (6) don't know)

## Questionnaire: Harmonized EU program, monthly

### **Evolution of the general economic situation in the country - last 12 months**

How do you think the general economic situation in the country has changed over the past 12 months? (It has...(1) got a lot better, (2) got a little better, (3) stayed the same, (4) got a little worse, (5) got a lot worse, (6) don't know)

### **Evolution of the general economic situation in the country - next 12 months**

How do you expect the general economic situation in the country to change over the next 12 months? (It will...(1) get a lot better, (2) get a little better, (3) stay the same, (4) get a little worse, (5) get a lot worse, (6) don't know)

## Questionnaire: Harmonized EU program, monthly

### **Evolution of consumer prices - last 12 months**

How do you think that consumer prices have changed over the last 12 months? (They have... (1) risen a lot, (2) risen moderately, (3) risen slightly, (4) stayed the same, (5) fallen, (6) don't know)

### **Evolution of consumer prices - next 12 months**

How do you expect the consumer prices to change over the next 12 months? (They will... (1) increase more rapidly, (2) increase at the same rate, (3) increase at a slower rate, (4) stay about the same, (5) fall, (6) don't know)

## Questionnaire: Harmonized EU program, monthly

### **Evolution of the number of unemployed people - next 12 months**

How do you expect the number of unemployed in this country to change over the next 12 months? (They will...(1) increase more sharply, (2) increase slightly, (3) remain the same, (4) fall slightly, (5) fall sharply, (6) don't know)

### **Right moment to make major purchases - current**

Considering the general economic situation, do you think that now it is the right moment for people to make major purchases such as furniture, electrical/electronic devices, etc? ((1) yes it is, (2) it's neither the right nor the wrong moment, (3) no it is not, (4) don't know)

## Questionnaire: Harmonized EU program, monthly

### **Evolution of money spent on major purchases - next 12 months**

Compared to the past 12 months, do you expect to spend more or less money on major purchases (furniture, electrical/electronic devices, etc) over the next 12 months? (I will spend... (1) much more, (2) a little more, (3) about the same, (4) a little less, (5) much less, (6) don't know)

### **Opportunity to save - current**

Considering the general economic situation, do you think that now it is..? ((1) a very good moment to save, (2) a fairly good moment to save, (3) not a good moment to save, (4) a very bad moment to save, (5) don't know)

## Questionnaire: Harmonized EU program, monthly

**Opportunity to save - next 12 months** Over the next 12 months, how likely it is that you save any money? ((1) very likely, (2) fairly likely, (3) not likely, (4) not at all likely, (5) don't know)

**Statement best describing the household financial situation - current**

Which of these statements best describes the current financial situation of your household? (We are...(1) saving a lot, (2) saving a little, (3) just managing to make ends meet on our income, (4) having to draw on our savings, (5) running into debt, (6) don't know)



## Questionnaire: Harmonized EU program, quarterly

### **Likelihood to buy a car - next 12 months**

How likely would you buy a car in the next 12 months? ((1) very likely, (2) fairly likely, (3) not likely, (4) not at all likely, (5) don't know)

### **Plans to buy or to build a home - next 12 months**

Are you planning to buy or build a home in the next 12 months (to live in yourself, a member of your family, as a holiday home, to let, etc.)? ((1) yes definitely, (2) possibly, (3) probably not, (4) no, (5) don't know)

## Questionnaire: Harmonized EU program, quarterly

### **Likelihood to spend large sums of money on home improvements or renovations - next 12 months**

How likely would you spend any large sums on home improvements or renovations over the next 12 months? ((1) very likely, (2) fairly likely, (3) not likely, (4) not at all likely, (5) don't know)

# Michigan Consumer Sentiment

The Michigan Index of Consumer Sentiment (ICS) is derived from the following five questions:

- (1) We are interested in how people are getting along financially these days. Would you say that you (and your family living there) are better off or worse off financially than you were a year ago?
- (2) Now looking ahead—do you think that a year from now you (and your family living there) will be better off financially, or worse off, or just about the same as now?

## Michigan Consumer Sentiment

(3) Now turning to business conditions in the country as a whole—do you think that during the next twelve months we'll have good times financially, or bad times, or what?

(4) Looking ahead, which would you say is more likely—that in the country as a whole we'll have continuous good times during the next five years or so, or that we will have periods of widespread unemployment or depression, or what?

(5) About the big things people buy for their homes—such as furniture, a refrigerator, stove, television, and things like that. Generally speaking, do you think now is a good or bad time for people to buy major household items?

# Definition of target population



## Sampling techniques

A first distinction is between deterministic sampling and random sampling.

A deterministic technique is for example quota sampling. Quotas are built by subdividing the population in homogeneous classes according to some variables (gender, age,...). The total sample size is thus spread within the classes so as to mirror the corresponding population weights. Quotas are defined as the number of interviews to be carried out in each class.

# Sampling techniques

Popular random sampling techniques are for example Simple Random Sampling or Stratified Random Sampling.

In Simple Random Sampling all possible samples of equal size have from the survey frame have exactly the same chance of selection.

In consumer surveys Simple Random Sampling might be combined with Post-stratification. See next chapter about Post-stratification.

## Sampling techniques

In Stratified Random Sampling one first divides the frame into several non-overlapping sub-frames called strata, and uses Simple Random Sampling in each stratum.

The question is how to distribute the total sample size over the strata? This is known as the allocation problem. There are various methods available. One which is straight forward to implement in consumer surveys is proportional allocation. In this case the sample in each stratum is taken in proportion to the size of the stratum. All elements in the frame, irrespective of the stratum, have then the same probability of being selected in the sample. As a consequence of this, all units have the same weight in the estimation on no specific weighting scheme is needed for aggregation. We refer in this case to a self-weighting sample.



## Common sample sizes

A majority of countries in the OECD carrying out consumer surveys select a sample size ranging from 1000 to 2000 units. The Michigan Survey selects a sample size of about 500.

## Quantification: Balances

In the case of questions with six options, i.e. the three options above plus 'very positive' ('got/get a lot better', 'very much higher', 'increase sharply', etc.), 'very negative' ('got/get a lot worse', 'very unfavourable', 'fall sharply', etc.) and 'don't know', the balances are calculated on the basis of weighted averages. If P, E and M have the meaning 'positive', 'neutral/equal', 'negative', while PP denotes the percentage of respondents having chosen the option 'very positive', MM the percentage of respondents having chosen the option 'very negative' and N is the percentage of respondents without any opinion (so that  $PP+P+E+M+MM+N=100$ ), balances are calculated as

$$B = (PP+1/2P)-(1/2M + MM)$$

## Quantification: Balances

	A	B	C	D	E	share
++	x			x		0.4
+			x			0.2
0		x				0.2
-						0
-					x	0.2
balance						0.3
coding	1	0	0.5	1	-1	average = 0.3

# Post-stratification

Post-stratification is a technique, mainly used in CTS, to apply a correction to the estimated value when the sample is not an accurate reflection of the population. One cause for such inaccuracies is when values of stratification variables such as age, gender or education level of sample units are not known until after data have been collected. In such cases one may find that some categories are over- or under-represented, simply because of the random nature of the samples used.

## Quantification: Balances

	A	B	C	D	E	share
++	x			x		0.4
+			x			0.2
0		x				0.2
-						0
-					x	0.2
balance						0.3
coding	1	0	0.5	1	-1	average = 0.3

Now let A and B be in the low income, C and D in the middle income and E in the high income group.

## Quantification: Weighting

Assume that we have three income groups (low, middle, high) with shares  $\text{low}=0.3$ ,  $\text{middle}=0.5$ ,  $\text{high}=0.2$ . With weighting we get:

income			mean	weight	weighted
low	1	0	0.5	0.3	0.15
middle	0.5	1	0.75	0.5	0.375
high	-1		-1	0.2	-0.2
balance					0.325

## Composite Indicator: E.U. Consumer Confidence

The consumer confidence indicator is the arithmetic average of the balances (in percentage points) of the answers to the questions on the financial situation of households, the general economic situation, unemployment expectations (with inverted sign) and savings, all over the next 12 months. Balances are seasonally adjusted.

# Composite Indicator: E.U. Consumer Confidence

How do you expect the financial position of your household to change over the next 12 months? It will...

- ++ get a lot better
- + get a little better
- = stay the same
- get a little worse
- get a lot worse
- N don't know.



## Composite Indicator: E.U. Consumer Confidence

How do you expect the general economic situation in this country to develop over the next 12 months? It will...

- ++ get a lot better
- + get a little better
- = stay the same
- get a little worse
- get a lot worse
- N don't know.

## Composite Indicator: E.U. Consumer Confidence

How do you expect the number of people unemployed in this country to change over the next 12 months? The number will...

- ++ increase sharply
- + increase slightly
- = remain the same
- fall slightly
- fall sharply
- N don't know.

# Composite Indicator: E.U. Consumer Confidence

Over the next 12 months, how likely is it that you save any money?

- ++ very likely
- + fairly likely
- not likely
- not at all likely
- N don't know.

## Michigan Consumer Sentiment - Questions

The Michigan Index of Consumer Sentiment (ICS) is derived from the following five questions:

- (1) We are interested in how people are getting along financially these days. Would you say that you (and your family living there) are better off or worse off financially than you were a year ago?
- (2) Now looking ahead—do you think that a year from now you (and your family living there) will be better off financially, or worse off, or just about the same as now?

## Michigan Consumer Sentiment - Questions

(3) Now turning to business conditions in the country as a whole—do you think that during the next twelve months we'll have good times financially, or bad times, or what?

(4) Looking ahead, which would you say is more likely—that in the country as a whole we'll have continuous good times during the next five years or so, or that we will have periods of widespread unemployment or depression, or what?

(5) About the big things people buy for their homes—such as furniture, a refrigerator, stove, television, and things like that. Generally speaking, do you think now is a good or bad time for people to buy major household items?

# Michigan Consumer Sentiment - Indicator

A indicator of current conditions is calculated by the average of the results of question (1) and question(5).

An indicator of consumer expectations if calculated by averaging questions (2), (3) and (4).

An overall consumer sentiment is calculated by a weighted average of the indicator of current conditions and the indicator of consumer expectations. The conditions have a weight 0.4 and expectations of 0.6.

# Economic tendency surveys

- 1 Introduction
- 2 Business Tendency Surveys
- 3 Consumer Tendency Surveys
- 4 Time series**
- 5 Presentation of results

# Seasonal Adjustment

## Model

- Additive model  $y_t = g_t + s_t + \epsilon_t, \quad t = 1, \dots, n$
- Multiplicative model  $y_t = g_t \cdot s_t \cdot \epsilon_t, \quad t = 1, \dots, n$

## Adjustment

- Additive model

$$y_t - s_t = g_t + \epsilon_t, \quad t = 1, \dots, n$$

- Multiplicative model

$$\frac{y_t}{s_t} = g_t \cdot \epsilon_t, \quad t = 1, \dots, n$$



# Seasonal Adjustment

## Model

- Additive model  $y_t = g_t + s_t + \epsilon_t, \quad t = 1, \dots, n$
- Multiplicative model  $y_t = g_t \cdot s_t \cdot \epsilon_t, \quad t = 1, \dots, n$

## Adjustment

- Additive model

$$y_t - s_t = g_t + \epsilon_t, \quad t = 1, \dots, n$$

- Multiplicative model

$$\frac{y_t}{s_t} = g_t \cdot \epsilon_t, \quad t = 1, \dots, n$$

# Seasonal Adjustment

## Steps

To seasonally adjust we have to:

- **Estimate the smooth component**
- Adjust series for the smooth component
- Estimate seasonal factors
- Adjust original series for seasonal factors

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To seasonally adjust we have to:

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- Adjust series for the smooth component
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# Economic tendency surveys

- 1 Introduction
- 2 Business Tendency Surveys
- 3 Consumer Tendency Surveys
- 4 Time series
- 5 Presentation of results**
  - Special Graphical Representations
  - Publication Strategy

# Presentation of results

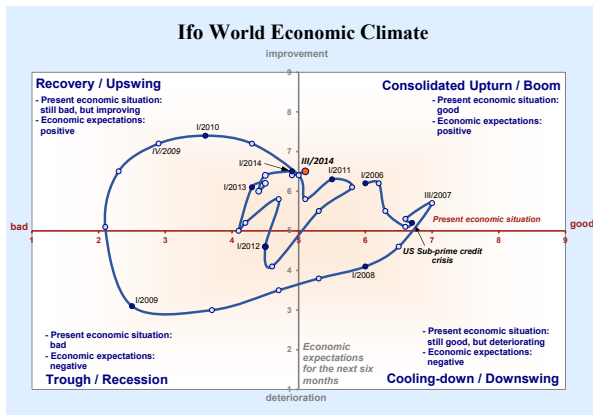
Report/users	Focus of information	Content
Press release	Main features/results	Text, main figures main graphs
Analysts	Overview, main features by sector	Text, tables, graphs
Respondents	main results, branch results	Text, tables, graphs

# Time Series





# Ifo Business Cycle Clock



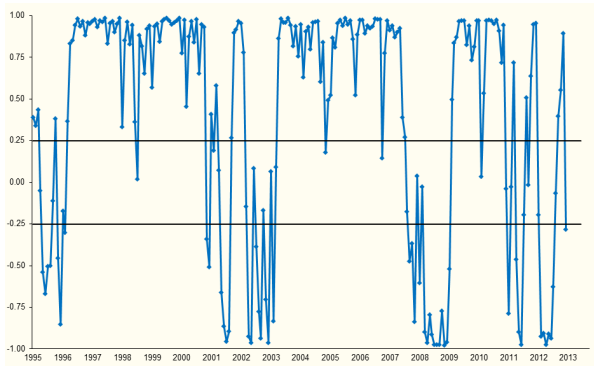


# Example of a Business Monitor (Clock)

German Federal Statistical Office: [Business Cycle Monitor](#)

Statistics Netherlands: [Business Cycle Tracer](#)

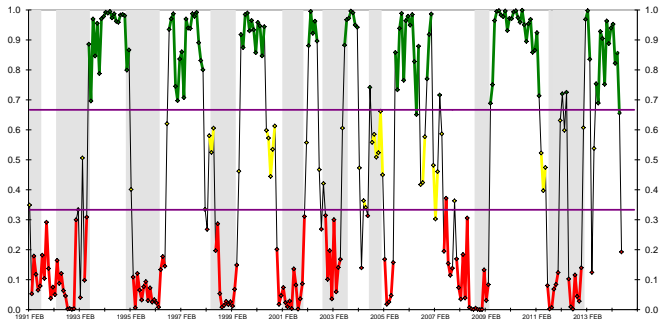
# DG EFCIN Turning point indicator for the euro area



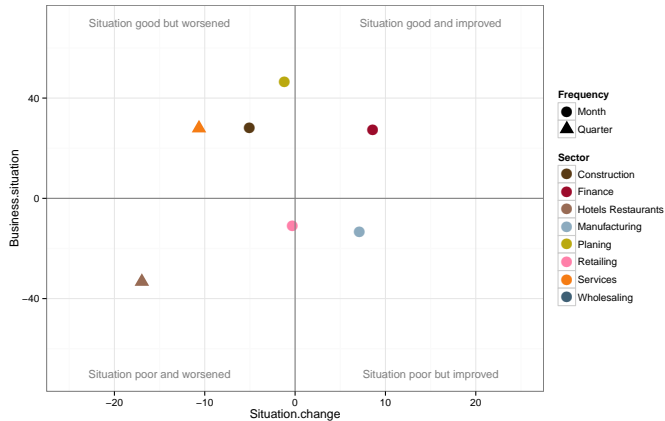
Probability for upswing minus probability for downswing

Source: OECD

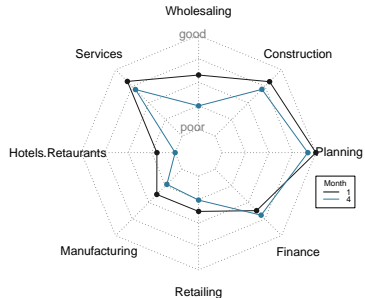
# Ifo Business Cycle Traffic Lights



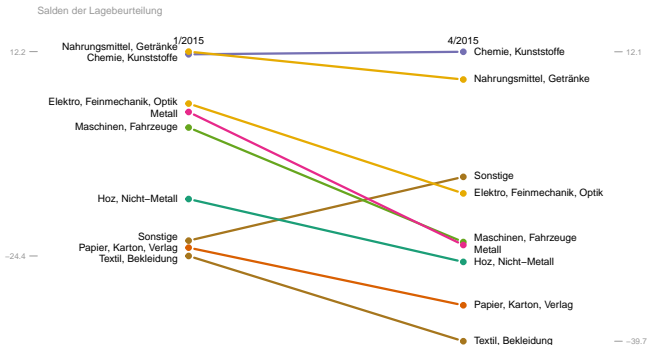
# KOF Business Situation Matrix



# KOF Business Situation Radar



# KOF Business Situation Altimeter for Industries



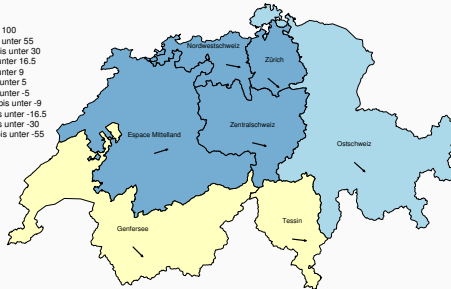


# KOF Business Situation Map

## KOF Geschäftslage der Unternehmen der Privatwirtschaft

### Salden

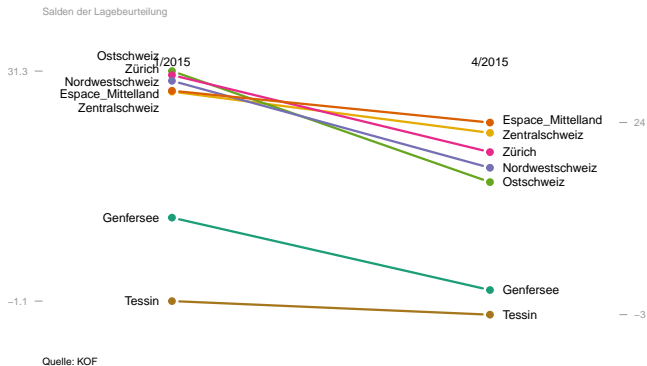
- 55 bis 100
- 30 bis unter 55
- 16.5 bis unter 30
- 9 bis unter 16.5
- 5 bis unter 9
- -5 bis unter 5
- -9 bis unter -5
- -16.5 bis unter -9
- -30 bis unter -16.5
- -55 bis unter -30
- -100 bis unter -55



Die Winkel der Pfeile spiegeln die Veränderung der Geschäftslage im Vergleich zum Vormonat wider

Quelle: KOF

# KOF Business Situation Altimeter for Regions



## Targeted audience

Usually various user groups are targeted. One has to decide for each user group how to address them in the best way. Typical audiences targeted are

- The general public. The public can be reached directly (e.g. via the internet) or with the help of the media by using journalists as a kind of conduit.
- The media
- Expert users (analysts, scientists, well informed public)
- The survey respondents

## Elements of a publication strategy

Nowadays statistical information is mainly distributed via two channels:  
The internet and the media.

- Transparent publication calendar (and systematic)
- Published information must be accurate and neutral. The given information may not reveal information on individual companies or persons.
- Try to write an interesting story.
- Give the date of the release and a contact.

Often the "inverted pyramid" style is used . Simply, you write about your conclusions at the top of the story, and follow with secondary points in order of decreasing importance throughout the text.

## Elements of a publication strategy

The availability of statistics also depends on the extent to which survey respondents understand that data serve an important purpose by providing a mirror on the world in which we live. The more a statistical agency can show the relevance of its data, the more respondents will be encouraged to provide the data.

# DG ECFIN Publication schedule



## BUSINESS AND CONSUMER SURVEYS

### Publication dates 2015

Flash Consumer Confidence Indicator

Month	Publication		
	Day	Date	Time
January	Thursday	22 January 2015	16h00
February	Thursday	19 February 2015	16h00
March	Monday	23 March 2015	16h00
April	Wednesday	22 April 2015	16h00
May	Thursday	21 May 2015	16h00
June	Monday	22 June 2015	16h00
July	Thursday	23 July 2015	16h00
August	Friday	21 August 2015	16h00
September	Tuesday	22 September 2015	16h00
October	Thursday	22 October 2015	16h00
November	Friday	20 November 2015	16h00
December	Monday	21 December 2015	16h00

Economic Sentiment Indicator & Business Climate Indicator

Month	Publication		
	Day	Date	Time
January <sup>1)</sup>	Thursday	29 January 2015	11h00
February	Thursday	26 February 2015	11h00
March	Monday	30 March 2015	11h00
April <sup>1)2)</sup>	Wednesday	29 April 2015	11h00
May	Thursday	28 May 2015	11h00
June	Monday	29 June 2015	11h00
July <sup>1)</sup>	Thursday	30 July 2015	11h00
August	Friday	28 August 2015	11h00
September	Tuesday	29 September 2015	11h00
October <sup>1)</sup>	Thursday	29 October 2015	11h00
November <sup>2)</sup>	Friday	27 November 2015	11h00
December	Thursday	07 January 2016	11h00

<sup>1)</sup> includes quarterly surveys of manufacturing industry, services and consumers

<sup>2)</sup> includes investment survey

# Ifo Press release



## Ifo Business Climate Germany Results of the Ifo Business Survey for March 2015

### Ifo Business Climate Index Rises

The Ifo Business Climate Index for German trade and industry rose to 107.9 points in March from 106.6 points last month. The index reached its highest level since July 2014. Companies were more satisfied with their current business situation. They also expressed greater optimism about future business developments. The German economy continues to expand.

In manufacturing the climate indicator rose once again. Manufacturers were more satisfied with their current business situation. They were also clearly more optimistic about future business developments. Production plans reached their highest level since May 2014.

In wholesaling the business climate also improved. Assessments of the current business situation were far more favourable, while wholesalers scaled back their slightly optimistic business expectations. In retailing the business climate also continued to brighten. After falling in February, the business situation indicator rose again. Retailers expressed greater confidence in future business developments.

In construction, by contrast, the business climate indicator continued to fall, but remains at a high level. Contractors assessed both their current business situation and their business outlook less favourably than last month. There is still a boom in construction, but it is weakening.

Hans-Werner Sinn  
President of the Ifo Institute



Germany (Index, 2005 = 100, seasonally adjusted)

Month/year	03/04	04/04	05/04	06/04	07/04	08/04	09/04	10/04	11/04	12/04	01/05	02/05	03/05
Climate	107.7	110.9	110.1	109.4	108.0	106.5	105.5	103.4	104.9	105.7	106.3	106.3	107.9
Situation	113.5	113.3	114.8	114.3	113.3	110.8	110.7	108.1	108.3	109.8	111.7	111.3	112.6
Expectations	106.4	106.6	105.5	104.5	103.0	102.3	100.4	98.0	100.1	101.5	102.0	102.0	103.9

Source: Ifo Business Survey

For long time-series in Excel format see: [www.ifo.com/ifoquerycenter](http://www.ifo.com/ifoquerycenter)

# KOF Press release

**ETH**

Edgenössische Technische Hochschule Zürich  
Swiss Federal Institute of Technology Zurich

KOF Konjunkturforschungsstelle

KOF Swiss Economic Institute

ETH Zurich

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kofco@kof.ethz.ch

**KOF**

## Press Release

Zurich, 3 March 2015, 9 a.m.

Results of the KOF Business Tendency Surveys of February 2015

### Consequences of the Decision by the SNB Become Apparent

According to the most recent KOF Business Tendency Surveys, the economic outlook of Swiss businesses cooled significantly in February. The current results provide the first comprehensive indications regarding the new currency situation, since in January almost 94% of participants filled in the questionnaire before the exchange rate floor on the franc was removed. In all areas of the economy covered by the survey – manufacturing, retail trade, finance, construction and the architectural and engineering sector – the economic outlook deteriorated. The position worsened particularly for manufacturers.

#### Breakdown according to sector

All economic sectors questioned by the KOF considered their economic outlook to be less favourable in February than in January. The fall was significant for the **construction industry** and the **architectural and engineering sector**, although did not occur on an extraordinary scale. The economic outlook indicator had improved significantly in the architectural and engineering sector in January, which means that the fall in February only partially reverses this rise. The direct consequences of the increase in the value of the franc should be limited in the construction industry.

G 1: KOF Business Situation Indicator  
(Index, seasonally adjusted)





# GfK Press release



## Press release

The next GfK Consumer Climate report will be published on Thursday, April 23, 2015, 8.00 a.m.  
press embargo: March 26, 2015, 8.00 a.m.

### Bright prospects for German consumer climate

Findings of the GfK Consumer Climate study for Germany for March 2015

Nuremberg, March 26, 2015 – German consumers are becoming ever more optimistic. Following a value of 9.7 points in March 2015, the overall indicator is forecasting 10.0 points for April. Increases were once again recorded in both economic and income expectations as well as willingness to buy.

The tug of war in Europe over the future of Greece is currently having no impact whatsoever on the consumer mood of Germans. Consumers consider the German economy to be on clear upward trend based on a weak euro, which is boosting exports, and lower energy costs. In the wake of an improving economic outlook, income expectations and willingness to buy also rose further to again surpass the record value of the previous month.

#### Economic expectations: upswing is stabilizing

In March, the upward movement in economic expectations continued unabated. The indicator rose by 9.6 points to 39.9 points. This is the fourth consecutive increase for the indicator. A higher value of 45.9 points was last recorded in July 2014. The indicator's upward trend has therefore clearly stabilized.

The low interest rate policy of the European Central Bank (ECB) has placed the euro under great pressure of devaluation. This has therefore significantly improved the competitiveness of German exports outside the eurozone. In addition, the effect of exceedingly low energy costs for households and companies is similar to a mini economic stimulus program.

Consequently, economic experts now regard the original growth forecast of 1.5 percent for gross domestic product (GDP) this year as too conservative. They are now forecasting an increase of almost 2 percent.

Companies also clearly consider the German economy to be on an upward trend, as is reflected in the fifth successive increase in the Ifo Business Climate Index in March.

March 26, 2015

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Wolfram Reuberich (CEO)  
Christine Reinisch (CFO)  
Dr. Gerhard Hübner (Managing Director, Finance)

Chairman of the  
Supervisory Board  
Dr. Arno Heppner

Commercial register  
Neureuthausen HRB 20114

# GfK Press release



#### Income expectations: upward trend continues

Given the significant improvement in the economic outlook, income expectations have also risen. After rising by 2.5 points, the indicator is now at 53.1 points. This is the third consecutive increase on an already extremely high level.

The combination of rising employment, good collective wage agreements and very low inflation have caused consumers' income optimism to rise further. And not without reason: the first collective wage agreements in the metal and electronics industries amounted to 3.4 percent. This will certainly give an indication to employees in other industries. They can expect significant increases in real income this year. As pensions are closely linked to the development of salaries and wages, pensioners can also be hopeful of considerable real income rises. According to information provided by the government, pensions look set to increase by 2.1 percent in western Germany and 2.5 percent in the new eastern federal states with effect from July 1, 2015.

#### Willingness to buy: sixth consecutive rise

After a sixth consecutive rise, willingness to buy has once again surpassed its eight-year high. Following an increase of 3.9 points, the indicator is now at 63 points. The propensity to consume is therefore 1.4 points below its highest ever value of 64.4 points in October 2008, shortly before the VAT increase.

The reasons for the excellent development of willingness to buy are obvious: rising employment and income prospects coupled with low energy prices are giving consumers planning security and the financial means for making major purchases with renewed vigor.

In addition, the ECB's monetary policy which aims to push interest rates to rock bottom is also boosting the spending mood, because the alternative of saving is currently not very appealing. The propensity to save remains extremely low, although a slight increase was recorded in March.

#### Consumer climate: highest value in 13 years

Following a value of 9.7 points in March 2015, the overall indicator is forecasting 10.0 points for April. This is its highest value since October 2001, when the indicator was at 11.0 points. The consumer climate in Germany is therefore continuing its upward trend.

GfK confirms its forecast issued at the start of the year that private spending in Germany will increase by around 1.5 percent in real terms in 2015. It will therefore be a key pillar of the German economy.

Despite the positive outlook, there are still some risks. Although Germans are currently not affected, the current battle on the future of Greece could

# GfK Press release



cause uncertainty in Germany in the coming months as well as the risks are difficult to assess. If a Great, where Greece renounces the euro and subsequently leaves the eurozone, were in fact to materialize, the German economy could suffer a severe setback as a result.

**PLEASE NOTE: publication date for April has changed:  
 Thursday, April 23, 2015, 8 a.m.**

**Provisional publication dates for 2015**

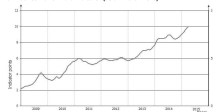
Thursday, March 26, 2015, 8 a.m.	Thursday, April 23, 2015, 8 a.m.
Wednesday, May 27, 2015, 8 a.m.	Thursday, June 25, 2015, 8 a.m.
Wednesday, July 29, 2015, 8 a.m.	Friday, August 21, 2015, 8 a.m.
Thursday, September 24, 2015, 8 a.m.	Wednesday, October 29, 2015, 8 a.m.
Thursday, November 26, 2015, 1 p.m.	Monday, December 22, 2015, 8 a.m.

The following table shows the development of the individual indicators in March in comparison with the previous month and prior year:

	March 2015	February 2015	March 2014
Economic expectations	36.8	27.2	33.2
Income expectations	53.1	50.6	45.8
Willingness to buy	63.0	58.1	55.5
Consumer climate	6.7	6.3	6.3

The following graph shows the development of the consumer climate indicator over the past few years:

**GfK Consumer Climate Indicator (as at: March 2015)**



# GfK Press release



#### About the study

These findings are extracts from the "GfK Consumer Climate MACK survey", which is based on around 2,000 consumer interviews conducted each month on behalf of the European Commission. The report contains charts, forecasts and a detailed commentary regarding the indicators. In addition, the report includes information on proposed consumer spending in 20 different areas of the consumer goods and services markets. The GfK Consumer Climate survey has been conducted since 1980.

The consumer climate explicitly refers to all private consumer spending. However, depending on the definition, only 30 percent of private consumer spending is accounted for retail. The remainder is attributable to services, travel, rent, health services and the entire personal care segment.

GfK is predicting a rise in private consumption of 1.5 percent for 2015. Again, this does not relate to just retail sales, but to all consumer spending. Last year, GfK also forecast that private spending would increase by 1.5 percent. According to figures from the Federal Statistical Office, private spending grew by 1.2 percent in 2014.

Willingness to buy is a mood indicator, as are all the other indicators. It examines whether consumers think it is advisable to make major purchases at present. Even if they answer "yes", two further requirements need to be fulfilled for a purchase to be made: consumers must have the money that is required for such a major purchase and also regard this acquisition to be necessary. In addition, it only relates to consumer durables, which require a greater budget.

The findings of the consumer climate survey based on around 2,000 interviews conducted each month on a representative sample of the German population. This survey tool is subject to continuous quality controls, especially in relation to the representativeness. The fact that the results are used and recognized in the field of empirical legal research (for example, the likelihood of confusion between products) is a testament to the exceptionally high quality of this survey. This means that the results are quality approved by experts and must stand up in court.

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# GfK Press release



The table below provides an overview of the following indicators:

Economic expectations	This index is based on the following question to consumers: "How do you think the general economic situation will develop in the next 12 months?" (improve – stay the same – worsen)
Income expectations	This index is based on the following question to consumers: "How do you think the financial situation of your household will develop in the next 12 months?" (improve – stay the same – worsen)
Consumption and buying willingness	This index is based on the following question to consumers: "Do you think it is advisable to make major purchases at the moment?" (good time – neither good nor bad time – bad time)
Consumer climate	This index is used to describe private consumption. Key factors are income expectations, buying willingness and savings trends. The economic climate has a more indirect effect on the consumer climate, generally as a result of income expectations.

#### About GfK

GfK is the trusted source of relevant market and consumer information that enables its clients to make smarter decisions. More than 13,000 market research experts combine their passion with GfK's long-standing data science experience. This allows GfK to deliver vital global insights matched with local market intelligence from more than 100 countries. By using innovative technologies and data sciences, GfK turns big data into smart data, enabling its clients to improve their competitive edge and enrich consumers' experiences and choices.

For more information, please visit [www.gfk.com](http://www.gfk.com), or follow GfK on Twitter: [www.twitter.com/gfk\\_en](https://twitter.com/gfk_en)

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# OECD Press release



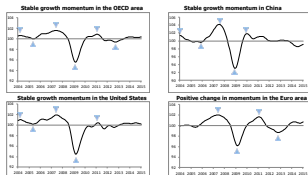
Paris, 9 March 2015  
OECD Composite Leading Indicators  
News Release

## Composite leading indicators point to positive change in growth momentum in the euro area

Composite leading indicators (CLIs), designed to anticipate turning points in economic activity relative to trend, point to positive change in growth momentum in the **euro area**, and stable growth momentum in most other major economies and the **OECD area** as a whole.

In **Germany**, the CLI confirms the positive change in momentum that was tentatively flagged in last month's assessment. The outlook for **Italy** and **France** has also improved, with the CLIs now showing tentative signs of a positive change in momentum.

Stable growth momentum is anticipated amongst most other major economies, including the **United States**, the **United Kingdom**, **Canada**, **Japan**, **China** and **Brazil**. In **India**, the CLI continues to indicate firming growth, while in **Russia** the CLI still points to a loss in growth momentum.



The above graphs show country specific composite leading indicators (CLIs). Turning points of CLIs tend to precede turning points in economic activity relative to trend by approximately six months. The horizontal line at 100 represents the trend of economic activity. Shaded triangles mark confirmed turning points of the CLI. Blank triangles mark positional turning points that may be reversed.

### Methodological Notes:

The CLI methodological notes are available at: [www.oecd.org/dataoecd/44/28/4428410.pdf](http://www.oecd.org/dataoecd/44/28/4428410.pdf)

Watch our videos explaining the CLIs: <http://www.oecd.org/dataoecd/44/28/4428410.pdf>

Access date: <http://www.oecd.org/dataoecd/44/28/4428410.pdf>

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