

## 1.2: Presentation and discussion on organisational and operational issues

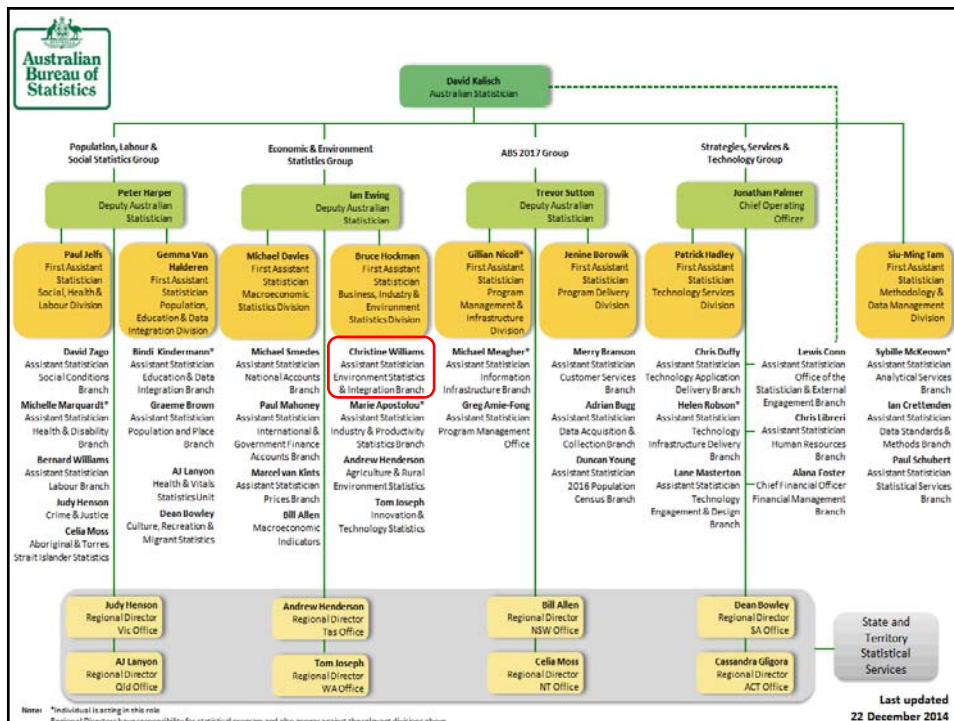
*The Australian experience*

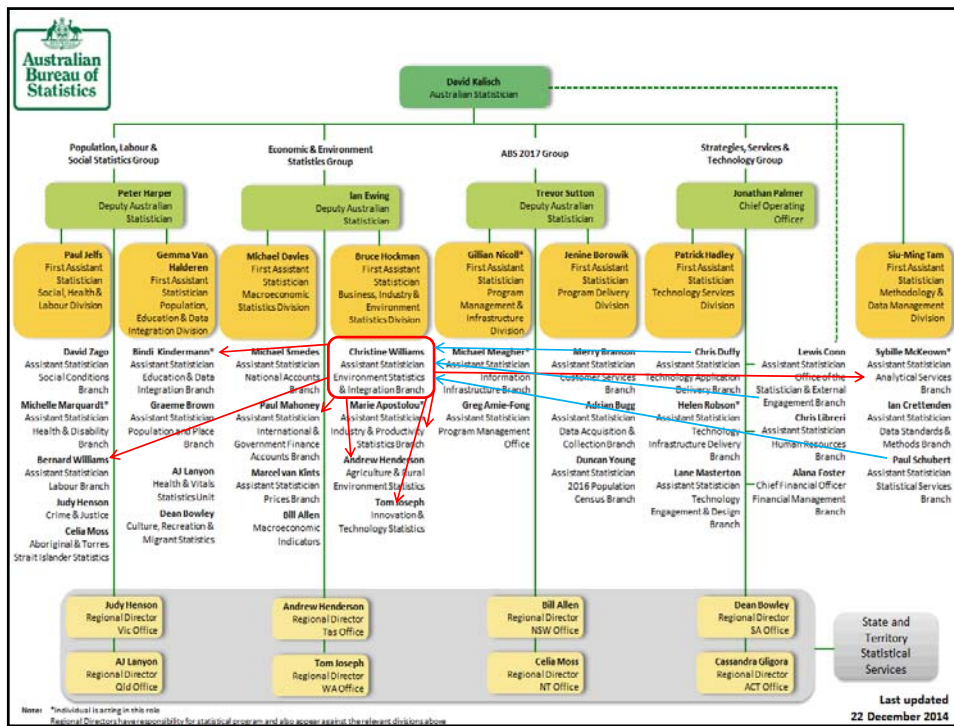
### Key issues

- Governance and clearance
- Work cycle management (peaks and troughs)
- Coherence
- Staff capabilities

# Governance and Clearance

- Separation of SBR and survey operations
- Internal Service Level Agreements
- Feedback mechanisms





## Work cycle management

- Alignment of survey operations, SBR updates and maintenance processes and snapshots
- Requirements for associated outputs

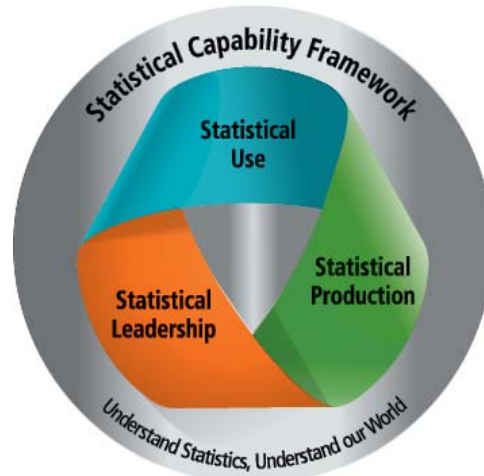
## Coherence

- Intertemporal
- Cross-sectional

## Staff Capabilities

- Conceptual – standards and classifications
- Interview and provider management
- Analysis and interpretation
- Economic and Business concepts
- Survey Frame development and selection
- Systems

# ABS Statistical Capability Framework



## Discussion points



- Where does your SBR unit fit organisationally within your NSI?
- How are your internal stakeholder relationships managed?
- Which statistical outputs rely on consistent outputs from the SBR?
- What are your staff skills requirements?

# Resources

- ABS Statistical Capability Framework:

<http://www.abs.gov.au/websitedbs/a3121120.nsf/home/ABS+Statistical+Capability+Framework>